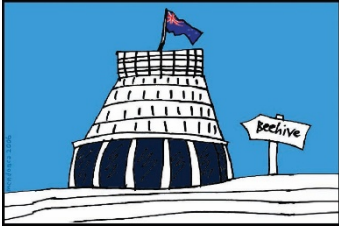


# A new disability support system

## September 2018 update



The Government of New Zealand is making changes to the disability support system.



The Government has been planning the changes to the disability support system together with:



- disabled people

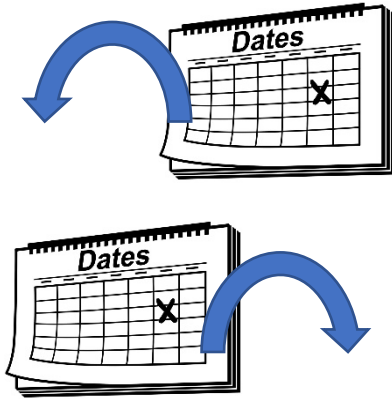
- family / whānau



- disability support services.



Working together like this is called **co-design**.



This is an update to let you know what:

- has been happening
- is going to happen next.



This update is from Sacha O'Dea from the Ministry of Health.



Sacha is working with the disability community on this work.

## Monday 1 October 2018



**Monday 1 October 2018** is the start date of the new disability support system in the MidCentral DHB region.

The **MidCentral DHB region** includes:

- Palmerston North
- Horowhenua
- Manawatu
- Ōtaki
- Tararua.



**Mana Whaikaha**  
Enabling Good Lives

The name of this new disability support system is **Mana Whaikaha**.



**Mana Whaikaha** will be for people who:

- live in MidCentral

and

- use disability support services.



The new system will give people more:

- **choices** about their life
- **control** of their disability support.





This will mean people thinking about:

1. What a **good life** looks like for a person?



2. What **support** is needed to get this good life?



3. What is in our **community** that could help us live a good life?



Our community includes groups like:

- sporting groups
- cultural groups
- church groups.





4. What support might need to come from **government funding**?

# What will happen from Monday 1 October 2018?



**Mana Whaikaha will start on Monday 1 October 2018.**

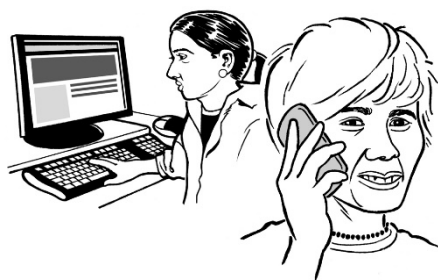


From Monday 1 October 2018:



**1. People will keep getting the same support they are getting now.**

**2. People can ask to make changes to the disability support they are getting.**



**3. A Kaitūhono/Connector from Mana Whaikaha will get in touch with people closer to their review time to organise a meeting.**



**Mana Whaikaha**  
Enabling Good Lives

At **Mana Whaikaha** there will be  
**Kaitūhono/Connectors**



A **Connector** is someone who will  
work alongside:

- disabled people



- family / whānau.





People will meet their Connector and they will be able to talk about:

- the support they are getting **now**



- **how well** these supports are working for them

- what **changes** they may need to their supports



- what might be possible for them in this **new system**.

## How to contact Mana Whaikaha



From **Monday 1 October 2018** people can contact Mana Whaikaha in the following ways:



### 1. Website:

[www.manawhaikaha.co.nz](http://www.manawhaikaha.co.nz)



### 2. Email:

[info@manawhaikaha.co.nz](mailto:info@manawhaikaha.co.nz)



### 3. Phone:

0800 626 255

0800 MANA 55



## 4. Visit our Mana Whaikaha hubs



A hub is a place people can visit that:

- is an accessible building in the local area
- may have other community groups working from the same building
- provides information and support.



At our **hubs** people can:

- get **information** about Mana Whaikaha
- **meet** a Connector
- get information about **supports** in their area
- organise their **review meeting**.





There are **4 Mana Whaikaha hubs** that people can visit.



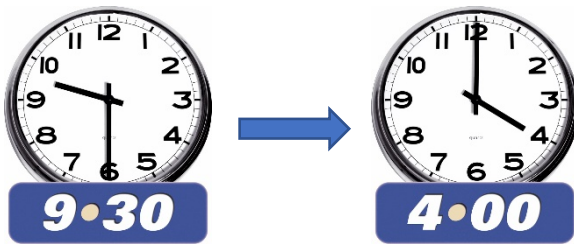
- **Palmerston North hub**

Hancock Community House



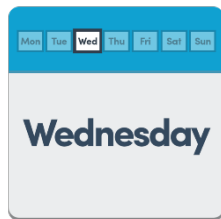
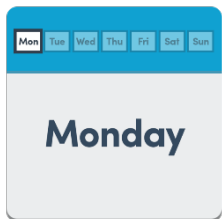
77 – 85 King Street

Palmerston North



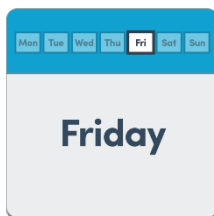
We will be there:

9.30 am to 4.00 pm



- Monday

- Wednesday



- Friday



We will start at this hub from

**Monday 8 October 2018.**

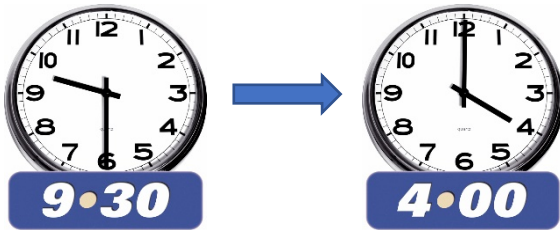


- **Ōtaki hub**

Te Wānanga o Raukawa Ngā  
Purapura building

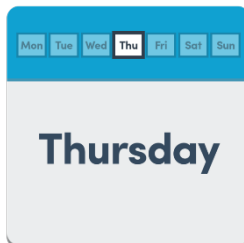


144 Tasman Road  
Ōtaki



We will be there:

9.30 am to 4.00 pm



- .Thursday



It is a good idea to call us on  
**0800 626 255** before you visit to  
check these days and times are the  
same.



- **Levin hub**

Te Takeretanga o Kura-hau-pō

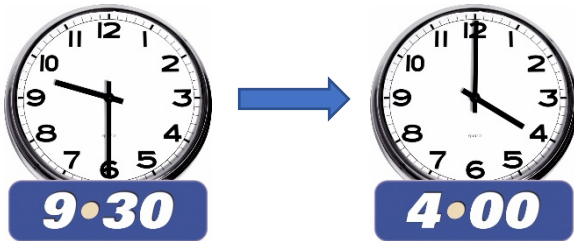
Levin Community Centre



Kowhai and Hebe Rooms

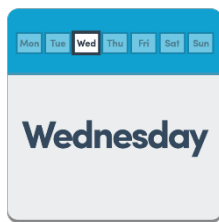
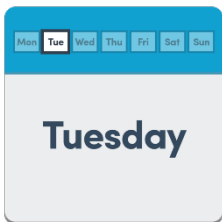
10 Bath Street

Levin



We will be there:

9.30 am to 4.00 pm



- Tuesday

- Wednesday



It is a good idea to call us on **0800 626 255** to check these days and times are the same.



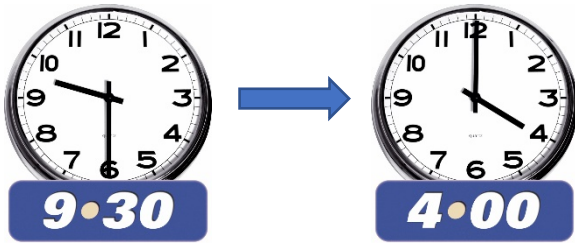
- **Woodville hub**

Woodville Community Centre



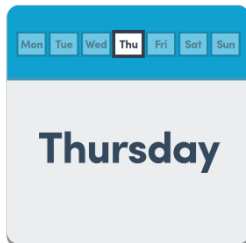
62 Ross Street

Woodville



We will be there:

9.30 am to 4.00 pm



- **Thursday**



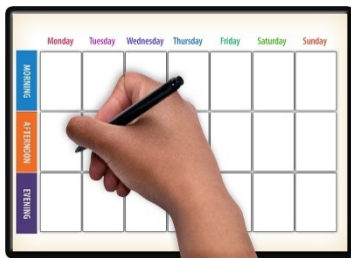
It is a good idea to call us on **0800 626 255** to check these days and times are the same.



# Kaitūhono/Connectors working hours

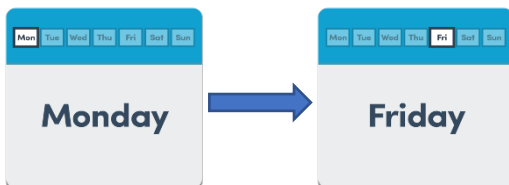


Our Kaitūhono/Connectors are also able to meet with people at a **time** and **day** that works best for them.

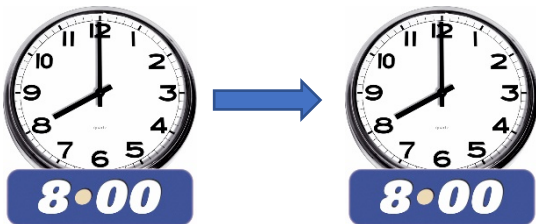


Connectors will work 37.5 hours each week.

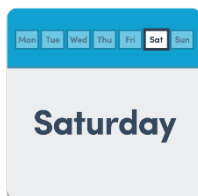
Connectors will be available between:



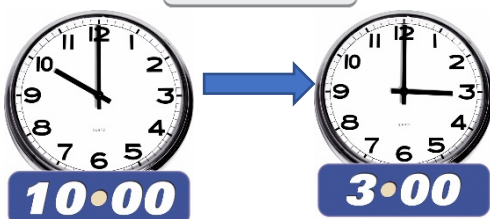
Monday to Friday



8:00 am to 8:00 pm



Saturday



10:00 am to 3:00 pm





There is also an **on-call Connector** for **emergencies only**.

The emergency on-call mobile number is **027 236 6145**.



**On-call** means there is a Connector with a mobile phone who is able to take emergency calls outside the normal working days / times.



An **emergency** is when something happens that:

- has to be sorted out right away
- and**
- cannot wait until the next working day to be sorted out.

For example a person may need access to support straight away.



It is important to remember that you only call this mobile phone number in an **emergency**.

# What other things are we working on?



## 1. More information

We will keep making up to date information available to:



- disabled people

- family / whānau



- service providers

- community groups.

It is important to us that the information we give is **accessible** to everyone.



**Accessible information** means that everyone can get the information in the way that they can understand.

For example we want information to be available in:

- Easy Read
- New Zealand Sign Language videos
- other languages like Te Reo Māori.

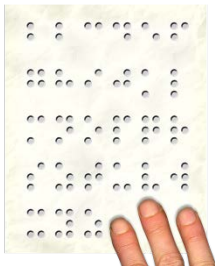




We also want to find out how people would like to get information.

This includes how people:

- want to get information
- what information will be useful.



People can **tell us** what accessible information they think should be on our website:

[www.manawhaikaha.co.nz](http://www.manawhaikaha.co.nz)



Email us at:

[info@manawhaikaha.co.nz](mailto:info@manawhaikaha.co.nz)



Or call:

0800 626 255



## 2. MidCentral Governance Group

We have set up the **MidCentral Governance Group**.



This MidCentral Governance Group is made up of:

- disabled people
- family / whānau.



The people on the MidCentral Governance group all **live** in MidCentral.



The people on the MidCentral Governance Group will:

- make **recommendations** about the way disability support is working in MidCentral.



**Recommendations** are ideas about something that might make things better.



- share their **thoughts** about how Mana Whaikaha is going.



The people on the MidCentral Governance Group are:

- Peter Allen
- Martin Sullivan
- Rachel Kenny
- Zandra Vaccarino
- Rasela Fuauli
- Maxine Dale
- Peter Ireland
- Angela Hobden
- Heather Browning.



This group is about to start its governance **training**.





### 3. Thank you

Thank you to everyone who has been involved so far.



From the 1<sup>st</sup> October you will be hearing more from:



**Lorna Sullivan**  
**Director**  
**Kaitūhono / Connectors team**



**Marshall Te Tau**  
**Director**  
**Tari / System team.**